



Keith Football Club Ltd

DISABILITY POLICY

In accordance with the Equality Act 2010 ("the Act), Keith Football Club Ltd. (hereafter referred to as the Club) is committed to ensuring that disabled customers have the best possible access to the goods and services provided by the Club.

It is recognized that at present not all facilities are fully accessible to disabled customers and that in several instances a substantial capital investment would be required to rectify this anomaly. However the club will, wherever possible, seek to minimize any disadvantage.

The Club Disability Liaison Officer acts as an intermediary between our disabled supporters and senior management of the Club.

There is safe access to a covered enclosure for disabled spectators in wheelchairs and their carers. The enclosure is located close to catering facilities and toilets with disabled access.

Disabled customers who are not wheelchair bound but who require assistance on entry to the Stand will be admitted through the Directors entrance under the guidance of Stewards (Keith FC Committee)

Club Stewards (Keith FC Committee) are on hand to advise and assist as and when required.

Keith Football Club grant free admission (will operate a concessionary ticketing policy for disabled supporters and will ensure that the scheme does not discriminate between disabled people with differing impairments.) to any wheelchair bound spectator and their carer whether home, neutral or away support. The Club will, in full consultation with the Moray Disability Forum, continue to strive to improve access to all facilities for our disabled customers.

The Club will ensure that all Senior Managers and appropriate "front line" staff are trained in the provision of the Act, and ongoing training will be included in staff induction programmes.

The Club has a grievance procedure in place and guarantees to its disabled customers that any complaints of discrimination will be dealt with quickly under that procedure.

The Club has advised its employees that any complaints of discrimination under the provisions of the Act is a serious matter and will be dealt with under the Club's Disciplinary Procedures.

Reviewed and updated July 2023